ELDER BENEFIT SPECIALISTS



"All the insurance and **Medicare** choices are confusing. Is there anyone who can help?"

"It is difficult for me to pay all my bills and still afford my health care and prescription drugs.

Are there programs that can help?"

"I was denied a benefit I believe I am entitled to. What can I do now?"

Need answers to questions like these? Looking for assistance with applications, renewals or appeals?

Elder Benefits Specialists are trained to help people 60 and older who are having a problem with private or government benefits, by cutting through the "red tape" of the various federal, state, and county systems. They help older adults determine the benefits that they are entitled to and explain and/or assist with applications.

There is no charge for Elder Benefit Services.

Benefit Specialists can also assist with other issues including:

- Health Insurance and Access
- Income Support
- Housing/Utilities
- Consumer/Finance (Debt collection practices, unfair sales practices or fraud)
- Elder Rights
- Other legal and benefit problems, benefit check-up and budget review



For additional information or assistance please contact:



Stephanie Treptow

FDL County Elder Benefit Specialist
920-929-3521